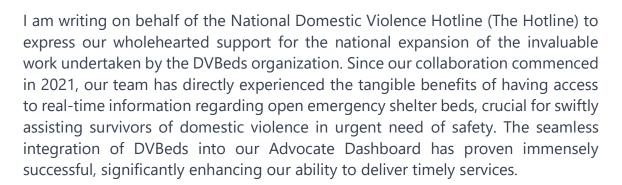


March 6, 2024

Paige Flink National Program Director DVBeds

**Re: Letter of Support for DVBeds** 

Dear Paige,



In 2020, as part of a project funded by the Department of Justice, Office of Victims of Crime (OVC) grant award 2020-V3-GX-0135, the leadership team at the National Domestic Violence Hotline embarked on an endeavor to assess how shelter bed availability was monitored and maintained among various regional coalitions across the nation. Through extensive research, we identified DVBeds, a system servicing over forty emergency shelter providers and affiliated agencies in Texas and Arkansas. Following thorough deliberation and evaluation of its capabilities, The Hotline decided to initiate a pilot project and endorse the integration of real-time critical shelter information from DVBeds directly into our existing Hotline Advocate Dashboard system.





This technology integration has proved successful, enabling us to gauge data accuracy and system efficiency, thereby facilitating the groundwork for a nationwide integration of our respective systems.

Presently, this interface and integration remain fully operational. Leveraging the success of this data integration, we achieved real-time information flow from a select group of shelters, demonstrating that a seamless integration was feasible and readily available to our operational center and advocates. Our staff has been utilizing this system rigorously, making numerous referrals in 2023 alone to participating shelters. We are cognizant that with the expansion of programs nationally, this figure is poised to escalate exponentially, thus furnishing critical information to individuals—women, children, and men—seeking refuge from domestic violence throughout the country. We appreciate the commendable efforts of DVBeds and eagerly anticipate the proliferation of hundreds more shelters nationwide, forging a robust network of safety for those in peril.

Thank you for your dedication to this vital cause. Please do not hesitate to contact us if there are any further ways we can support your endeavors.

Warm regards,

Katie Ray-Jones

CEO

kjones@thehotline.org

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